

NSW Police Cyber Command — Incident Intake Summary (Day 1)

Classification: LAW ENFORCEMENT SENSITIVE (Simulation)

Incident reference: CC-26-0318-LC

Reporting entity: LotusCare Services

Summary:

- Alleged ransomware incident affecting service delivery systems.
- Initial notification received via third-party report.
- Entity has not yet confirmed data exfiltration.

Immediate actions:

- Incident logged and triaged.
- Evidence preservation guidance issued.
- Liaison initiated with ACSC.

Date: 2026-03-18 (Simulation)