

OAIC — Information Request and Assessment Timeline

OAIC INFORMATION REQUEST – PRELIMINARY ASSESSMENT

To assist the OAIC in determining whether an eligible data breach may have occurred, LotusCare Services is requested to provide the following information:

1. Date and time the incident was first detected.
2. Systems and information assets potentially affected.
3. Categories of personal information involved (if known).
4. Steps taken to contain and remediate the incident.
5. Whether any notifications have been made to affected individuals.
6. Contact details for the incident response lead and privacy officer.

LotusCare Services is reminded that entities have up to 30 days to complete a reasonable and expeditious assessment under the Notifiable Data Breaches scheme.

This request is made pursuant to the Privacy Act 1988.

Date: 2026-03-21 (Simulation)