

OAIC — Notice of Preliminary NDB Assessment

Office of the Australian Information Commissioner
GPO Box 5218
Sydney NSW 2001

NOTICE OF PRELIMINARY ASSESSMENT Notifiable Data Breaches (NDB) Scheme

The Office of the Australian Information Commissioner (OAIC) is aware of public reporting indicating that LotusCare Services may have experienced a cyber security incident involving unauthorised access to personal information.

At this stage, the OAIC has not formed a view as to whether an eligible data breach has occurred within the meaning of Part IIIC of the Privacy Act 1988.

The OAIC is commencing a preliminary assessment to determine whether notification obligations under the NDB scheme may apply.

LotusCare Services is requested to preserve relevant evidence and provide initial information as outlined in the attached information request.

This correspondence does not constitute a finding of non-compliance.

Signed,
Assistant Commissioner (Regulatory Operations)

Date: 2026-03-21 (Simulation)